

The Murray Mallee & Murraylands

LISP DIRECTORY

Low Income Support Program



COMPILED BY

ac.care

opportunities for life ... for rural people

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Information Sheet

ABORIGINAL LEGAL RIGHTS MOVEMENT

ADDRESS: Shop 1, 20 Bridge Street, Murray Bridge SA 5253
PO Box 763, Murray Bridge SA 5253

PHONE: 8532 4788

FAX: 8531 1015

CONTACT PERSON: Lawrie Rankine

OPEN HOURS: Monday to Friday 9am -5pm

SERVICES PROVIDED:

Legal advice, Legal representation & financial counselling

LOCATIONS COVERED:

Murraylands, Riverland & Mount Barker

AREAS OF SPECIALITY TRAINING:

Lawyer, Barrister & Field Officers

ANY ADDITIONAL INFORMATION:

Available to assist Aboriginal & Torres Strait Islanders

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Information Sheet

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ADDRESS: 11-21 Kennett Road, Murray Bridge SA 5253
PO Box 2090, Murray Bridge SA 5253

PHONE: 08 8532 6303

FAX: 08 8532 1823

EMAIL: jenine@accare.org.au

CONTACT PERSON: Jenine – Administration Officer

OPEN HOURS: Monday to Friday 9am – 5pm

SERVICES PROVIDED:

Foster Care (only by referral), Reunification (only by referral), Supported Tenancies (only by referral), Communities For Children, Reconnect, Aboriginal Family Care Advisory Forum, Emergency Relief Program Financial Counselling, Low Income Support Program & Minya Porlar Creche

LOCATIONS COVERED:

Murraylands, Adelaide Hills & the Mallee

AREAS OF SPECIALITY TRAINING:

Foster Carer Training, Mandate Notification Training – Child Safe Environments Reporting Child Abuse & Neglect.

ANY ADDITIONAL INFORMATION:

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Information Sheet

ADELAIDE HILLS/MURRAYLANDS DOMESTIC VIOLENCE & HOMELESSNESS SERVICE

ADDRESS: 55 Adelaide Road, Murray Bridge SA 5253

PHONE: 8531 8888
(After Hours Crisis Care Phone - 13 16 11)

FAX: 8531 8899

EMAIL: admin@murraylands.centacare.org.au

WEB: www.centacare.org.au

CONTACT PERSON: Administration

OPEN HOURS: Monday to Friday 9am – 5pm

SERVICES PROVIDED:

Assistance with; Housing, Relationship issues. Finances & budgeting, Employment, Education, Health issues & Parenting. Support people in negotiating with Centrelink, Landlords, Housing trust, Legal services & Health services.

LOCATIONS COVERED: Murraylands & Adelaide Hills

AREAS OF SPECIALITY TRAINING:

ANY ADDITIONAL INFORMATION:

Adelaide Hills/Murraylands Domestic Violence & Homelessness Service supports young people who are homeless, Families who are homeless, single adults who are homeless, Women & children experiencing domestic violence.

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Information Sheet

CENTACARE: FAMILY RELATIONSHIP SERVICES

ADDRESS: 55 Adelaide Road, Murray Bridge SA 5253
PO Box 545, Murray Bridge SA 5253

PHONE: 8531 8888

FAX: 8531 8899

EMAIL: murraybridge@centacare.org.au

CONTACT PERSON: Administration

OPEN HOURS: Monday to Friday 9am -5pm

Family Dispute Resolution (Bookings on 8210 8200)

SERVICES PROVIDED:

Family Wellbeing Support Service (FaWBS), Men, Family & Relationship counselling. In-home service & office visits. Walking together, parenting support & counselling (for families with children between 0-12yrs), drought counselling.

Sexual abuse counselling for under 18 years

Po:rlar Ka:ngkun Tainkuwalun (Children Laughing and Playing) Playtimes for Aboriginal Families

LOCATIONS COVERED:

Murray Bridge, Tailem Bend, Meningie, Mannum, Lameroo, Karoonda & Pinnaroo + surrounding areas.

AREAS OF SPECIALITY TRAINING:

Social work, Family therapy, parenting, parent support, sexual abuse recovery & case management

ANY ADDITIONAL INFORMATION:

All counselling services provided free. Non- Government agency strong focus on working collaboratively with other agencies.

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COMMONWEALTH RESPITE & CARELINK CENTRE

ADDRESS: 95 Swanport Road, Murray Bridge SA 5253
PO Box 402, Murray Bridge SA 5253

PHONE: Information & Respite Free call – 1800 052 222

FAX: 8531 2444

EMAIL: mbinfo@carers-sa.asn.au

WEB: www.carelinksa.asn.au www.carers-sa.asn.au

CONTACT PERSON: Information Officer

OPEN HOURS: Monday to Friday 9am – 5pm
Short term emergency respite is available 24 hours, 7 days a weeks.

SERVICES PROVIDED:

- * ACCESS TO RESPITE FOR CARERS
- * INFORMATION ABOUT COMMUNITY CARE SERVICES

Do you care for a family member or friend who:

Has a disability, a mental illness, dementia, frail aged and/or has a chronic health condition?

Do you need a break?

Carers may require respite due to:-

An emergency situation

Feeling exhausted or unwell

Wishing to attend a special occasion

(and cannot leave the person for whom they care without support)

We can provide assistance to Carers to plan for and access respite services, including short term or emergency respite.

Do you need help to stay at home?

Information is provided about local community care services. Staff can put you in touch with local services that can provide personal care, equipment, meals, cleaning, transport and more to enable people to continue to live independently at home.

What are we asking of you? Please identify Carers and people who need support and give them our number to call.

“Real” local people answer the phone: no press number 1 or 2. Friendly, confidential assistance.

LOCATIONS COVERED: Murray Mallee, Southern Fleurieu, Adelaide Hills, Kangaroo Island, South East & Riverland

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Information Sheet

COORONG DISTRICT COUNCIL

ADDRESS: 49 Princes Highway, Meningie SA 5264
PO Box 28, Meningie SA 5264

PHONE: 8575 1008

FAX: 8575 1516

CONTACT PERSON: Through the Meningie & Taillem Bend hospitals
Community Nurses

OPEN HOURS: Monday to Friday 8.30am – 5pm

SERVICES PROVIDED:

Home & Community care for clients who meet HACC requirements.
Home Assist

LOCATIONS COVERED: Areas within the Coorong District Council

AREAS OF SPECIALITY TRAINING:

Persons with community care background

ANY ADDITIONAL INFORMATION:

Taillem Bend Community Centre – Provides social and educational services to the community which are affordable and accessible to everyone: 141 Railway Terrace

Taillem Bend

Phone – 8572 3611

Email – tbcc@internode.on.net

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FAMILIES SA – DEPT. for FAMILIES & COMMUNITIES

ADDRESS: Level 1, Mobilong House, 1-5 Seventh Street, Murray Bridge
PO Box 721, Murray Bridge SA 5253

PHONE: 8535 6200 - Customer Enquiries
8535 6211 - Administration Enquiries
1800 330 042 - Freecall

FAX: 8535 6222

CONTACT PERSON: Stephen Muller - Manager- until 31st December,
then Cathy Heinrich from 4/1/2010
(this is permanent)
Coral Michalik - Anti-Poverty Supervisor
Andrew Stevens - Business Manager

OPEN HOURS: Monday to Friday 8.45am – 5pm

SERVICES PROVIDED:

Emergency Financial assistance financial counselling. Rates & utilities concessions. Drought relief. Child protection. Support for young people at risk or who are involved in the court system. Support for families who are in need. Referral & Advocacy

LOCATIONS COVERED:

Murray Bridge, Karoonda, Mid Murray South Mallee

AREAS OF SPECIALITY TRAINING:

Social workers, Youth workers familiar with the justice system, Qualified financial counsellors

ANY ADDITIONAL INFORMATION:

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HOUSING SA

ADDRESS: Mobilong House, Seventh Street, Murray Bridge SA 5253
PO Box 1094, Murray Bridge SA 5253

PHONE: Housing SA Contact Centre – 131 299

FAX: 8531 0466

CONTACT PERSON: Housing SA Contact Centre – 131 299
Maintenance

OPEN HOURS: Monday to Friday 9am – 5pm, excluding Public Holidays

SERVICES PROVIDED: Housing SA provides a range of housing services to people with greatest needs through:-

- * Public housing
- * Private rental advice and financial assistance
- * Community, student and Aboriginal housing
- * Housing programs for skilled migrants
- * Boarding house accommodation (in metro area)
- * Emergency and transitional housing options

For appointments and further information, please call 131 299 or visit our Website www.housing.sa.gov.au

LOCATIONS COVERED:

Murray Bridge, Adelaide Hills, Fleurieu Peninsula, Kangaroo Island, Riverland

AREAS OF SPECIALITY TRAINING:

ANY ADDITIONAL INFORMATION: For appointments please call 131 299 for Outreach services at:-

- * Mount Barker Customer Service Centre
- * Victor Harbor
- * Regularly visit Kangaroo Island
- * Visiting service to Mobilong Correctional Facility

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MADEC

ADDRESS: 8-12 Bridge Street, Murray Bridge, SA, 5253
PO Box 570, Murray Bridge, SA, 5253

PHONE: (08) 8531 3520

FAX: (08) 8531 3950

EMAIL: murraybridge@madec.edu.au

CONTACT PERSON: Joan King

OPEN HOURS: Monday to Friday 8.30 am – 5 pm

<p>SERVICES PROVIDED:</p>

<p>Job Services Australia Assisting Jobseekers with issues and barriers Providing a pathway to employment through education and training</p>
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<p>LOCATIONS COVERED: Murraylands, Mannum</p>
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<p>AREAS OF SPECIALITY TRAINING:</p>

<p>Certificate III Aged Care, Work preparation, First Aid, Manual Handling, Workplace Safety Induction</p>
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<p>ANY ADDITIONAL INFORMATION:</p>

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Information Sheet

MID MURRAY COMMUNITY SUPPORT SERVICE/CHIPS

ADDRESS: 39 Randell Street, Mannum SA 5238

PHONE: 8569 2129

FAX: 8569 2720

EMAIL: chips@lm.net.au

CONTACT PERSON: Marion Wilson - Coordinator

OPEN HOURS: Monday to Friday 10am – 4pm

SERVICES PROVIDED:

CHIPS (Community Help for the Isolated with Personal Support). Fills the gap where no affordable services are available offering help in respite, home help, shopping, social support, companionship, transport, light gardening duties and window cleaning.

Craft classes – Scrap booking, jewellery making, card making and free form knitting and crochet.

Centrelink Agency – Help filling out forms.

Office Services – Faxing, photocopying, typing of letters and reports and help with resumes.

LOCATIONS COVERED: Lower Mid-Murray Council Region

AREAS OF SPECIALITY TRAINING:

Computer course's: Our 6, 8 & 10 week courses include basic, intermediate & advanced classes also eBay, internet & MYOB training.

First Aid Training, Adult literacy and numeracy, and cooking classes available.

ANY ADDITIONAL INFORMATION:

Home Aged Community Care (HACC) services available to persons over 65 or younger people with a disability. Other services/courses available to all members of the community.

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MURRAY BRIDGE COMMUNITY CORRECTIONAL CENTRE

ADDRESS: 10 First Street, Murray Bridge SA 5253
PO Box 1453, Murray Bridge SA 5253

PHONE: 8531 0433

FAX: 8531 0676

CONTACT PERSON: Helen Gooley (Manager)

OPEN HOURS: Monday to Friday 8.45 am – 5 pm

SERVICES PROVIDED:

Supervision of offenders on community orders including parole, probation home detention & bail. Community Service (as ordered by the Court), Therapeutic & Educational programs.

LOCATIONS COVERED:

Mount Barker, Callington, Murray Bridge, Tailem Bend, Meningie, Swan Reach, Mannum, Coorong, Pinnaroo, Keith & Bordertown

AREAS OF SPECIALITY TRAINING:

Offenders Service – correctional intervention (Social work & other)

ANY ADDITIONAL INFORMATION:

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Information Sheet

MURRAY BRIDGE POLICE

ADDRESS: 11 Bridge Street, Murray Bridge SA 5253

PHONE: 8535 6020

FAX: 8535 6056

EMAIL:

CONTACT PERSON: Inspector Paul Yeomans
Operations Inspector
Murray Mallee LSA
Phone – 8535 6076
Fax – 8535 6056
Mobile – 0429 566 680

OPEN HOURS: 24 Hours

<p>SERVICES PROVIDED:</p>

<p>LOCATIONS COVERED:</p>

<p>Murray Bridge, Monarto, Mypolonga & Surrounding areas.</p>

<p>AREAS OF SPECIALITY TRAINING:</p>

<p>ANY ADDITIONAL INFORMATION:</p>

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Information Sheet

MURRAY BRIDGE PUBLIC LIBRARY

ADDRESS: Mobilong House, Level 3, Seventh Street,
Murray Bridge SA 5253

PHONE: 8539 1175

FAX: 8532 1622

CONTACT PERSON: Peggy Bennett

OPEN HOURS: Monday – Thursday 9.30am – 6pm
Friday 9.30am – 8pm
Saturday 9.30am – 1pm

SERVICES PROVIDED:

Books, Magazines, CD's, Tapes, Videos and DVDs – available for loan.

Computer/internet access.

Free activities for children during the school holidays.

Story time for babies every Tuesday 11 am – 11.30 – Coffee & cake \$1.00

LOCATIONS COVERED: Murraylands

AREAS OF SPECIALITY TRAINING:

ANY ADDITIONAL INFORMATION: From beginning of January 2010, hours on Fridays will change 9.30 am to 6 pm and hours on Saturdays will be 9.30 am to 4 pm

Bi-lingual picture book

Parenting Section

Youth Area

Good collection of Folk Tales

Lower Murray Toy Library now located in Library

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MURRAY MALLEE COMMUNITY HEALTH SERVICE

ADDRESS: Swanport Road, Murray Bridge SA 5253
PO Box 346, Murray Bridge SA 5253

PHONE: 8535 6800

FAX: 8535 6808

EMAIL: haveyoursay@health.sa.gov.au

CONTACT PERSON: Meerilyn Spence - Manager

OPEN HOURS: Monday to Friday 9am – 5pm

SERVICES PROVIDED:

Aboriginal health, Aged care assessment, Community nursing, Domiciliary care, Day care & activities centre, Diabetics education, Dietetics, Early childhood intervention, Equipment hire, Health promotion, Heated pool & spa, Home support service, Mental health, Occupational therapy, Palliative care, Physiotherapy, Podiatry, Social work, Speech pathology, Volunteer service & Women's service.

LOCATIONS COVERED:

Murray Bridge, Mannum, Tailem Bend, Meningie, Coonalpyn, Tintinara, Lameroo, Pinnaroo & Karoonda.

AREAS OF SPECIALITY TRAINING: Abuse & Violence for Staff

ANY ADDITIONAL INFORMATION:

Most services are by appointment; some have priority of access limitations due to high demand.

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MURRAY MALLEE COMMUNITY TRANSPORT SCHEME

ADDRESS: 73 Railway Terrace, Tailem Bend SA 5260

PHONE: 8572 4288

FAX: 8572 4830

MOBILE: 0427 097 700

EMAIL: mmcts@internode.on.net

CONTACT PERSON: Helen Luke

OPEN HOURS: Monday to Friday 8.30am – 4.30pm

SERVICES PROVIDED:

Information & Brokerage service for transport options for people who are transport disadvantaged. (An Eligibility criterion applies)

LOCATIONS COVERED:

District council areas of the Coorong, Southern Mallee & Karoonda East Murray.

AREAS OF SPECIALITY TRAINING:

ANY ADDITIONAL INFORMATION:

Coordinate bookings for bus Medical Service.

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OFFENDERS AID & REHABILITATION SERVICE

ADDRESS: 87 Adelaide Road, Murray Bridge SA 5253
PO Box 114, Murray Bridge SA 5253

PHONE: 8531 0870

FAX: 8531 1877

EMAIL: Admin adminmbridge@freshservices.com.au
Team Leader dstanford@freshservices.com.au

CONTACT PERSON: David Stanford - Team Leader

OPEN HOURS: Monday, Wednesday & Thursday
9am – 5pm – prefer to ring for appointment first

SERVICES PROVIDED:

Financial counselling, Case Management, (for post release clients), Limited emergency financial assistance, Drug & Alcohol counselling, Gambling counselling, Referral to other services (including OARS Accommodation Services, Partners of Prisoners, Restorative Justice, Parents Support Group & OARS services in other regions) General support & information

LOCATIONS COVERED: Murray Bridge, Callington & the Mallee

AREAS OF SPECIALITY TRAINING:

Working with offenders, ex-offenders & immediate family and those at risk of entering the justice system.

ANY ADDITIONAL INFORMATION:

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Information Sheet

RED CROSS (SA DIVISION)

ADDRESS: 4 Second Street, Murray Bridge SA 5253

PHONE: 8532 4032

CONTACT PERSON: Bob Eisen - President
Dora Eisen - Secretary
Lynda Pfeiffer - Treasurer

OPEN HOURS: Tuesday to Friday 10am – 4pm
3rd Wednesday of every month – open until 1 pm
Closed 4 weeks over Christmas

SERVICES PROVIDED:

Hospital visits, Op Shop – from baby to adults

LOCATIONS COVERED: Murray Bridge area & surrounding Districts

AREAS OF SPECIALITY TRAINING:

ANY ADDITIONAL INFORMATION: Breakfast for Children at
Murray Bridge South Primary School

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Information Sheet

SALVATION ARMY

ADDRESS: Fourth Street, Murray Bridge SA 5253
PO Box 196, Murray Bridge SA 5253

PHONE: 8531 1133

EMAIL: fiona.carn@aus.salvationarmy.org

CONTACT PERSON: Fiona Carn

OPEN HOURS: Welfare Hours (BY APPOINTMENT ONLY)

Tuesday	9.30 am – 12.30 pm
Wednesday	9.30 am – 12.30 pm
Friday	9.30 am – 12.30 pm

SERVICES PROVIDED:

Emergency Relief, Food Parcels, Clothing, (Services only provided by appointment). Food/Fuel vouchers, Telstra bill assistance.

LOCATIONS COVERED: Murray Bridge, Tailem Bend, Mannum & Murraylands

AREAS OF SPECIALITY TRAINING: Spiritual & Welfare

ANY ADDITIONAL INFORMATION:

Senior Women's Group - Tuesday	1.30pm – 3pm
Connections Cafe – Wednesday	9am – 1pm
SSS Community Lunch – Last Friday of The month (Cost \$5.00)	12pm – 2pm
Church	10am – 11.30am
Prayer	9.30am

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SEVENTH DAY ADVENTIST CHURCH

ADDRESS: Corner of Myall Ave & Standen St, Murray Bridge SA 5253

PHONE: 8532 4404

EMAIL: ronandnitac@bigpond.com.au

CONTACT PERSON: Ron Clarke - Church Rep 0408 813 452

SERVICES PROVIDED:

LOCATIONS COVERED: Murraylands

AREAS OF SPECIALITY TRAINING:

Free Basic Cooking Courses by arrangement.

ANY ADDITIONAL INFORMATION:

Long term involvement with Teen Challenge. RE supply of hot drink ingredients etc. Committee planning a possible Food Coop in Murray Bridge.

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Information Sheet

ST VINCENT de PAUL SOCIETY – MURRAY BRIDGE

ADDRESS: C/- PO Box 2234, Murray Bridge SA 5253

PHONE: 8411 1903

CONTACT PERSON: Dianne Czechavski - President
Joyleen Cockburn - Vice President

OPEN HOURS: 24 hour phone service – same day personal contact if possible

SERVICES PROVIDED:

Home visitation, Clothing / Food vouchers, Accommodation – emergency only when available. Limited financial assistance

LOCATIONS COVERED: Murray Bridge & surrounding areas

AREAS OF SPECIALITY TRAINING: Home visitations

ANY ADDITIONAL INFORMATION:

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Information Sheet

ST VINCENT de PAUL – TAILEM BEND

ADDRESS: Cnr Station Drive & Karoonda Road, Tailem Bend SA 5260
PO Box 43, Tailem Bend SA 5260

PHONE: 8572 3544

CONTACT PERSON: Barbara Evans

OPEN HOURS: Monday, Wednesday & Friday 10am -4pm
Saturday 9.30am – 12pm

SERVICES PROVIDED:

Food, Furniture & help when in dire need

LOCATIONS COVERED:

Tailem Bend & surrounding areas such as Monteith, Ashville, Raukkan, Lameroo, Pinnaroo, Borrika & Karoonda

AREAS OF SPECIALITY TRAINING:

ANY ADDITIONAL INFORMATION:

LOW INCOME SUPPORT DIRECTORY

Information Sheet

TAILEM BEND COMMUNITY CENTRE INC

ADDRESS: 141 Railway Terrace, Tailem Bend SA 5260
PO Box 203. Tailem Bend SA 5260

PHONE: 8572 3513

EMAIL: tbcc@internode.on.net www.tbcc.org.au

CONTACT PERSON: Liz Crane - Coordinator

OPEN HOURS: Tuesday to Friday 9am – 5pm
(Other times by appointment)

<p>SERVICES PROVIDED:</p>

<p>Referral service, Day Care meals, Golden Oldies member meals, Adult Community Education – leadlight, woodwork, sewing, tai chi & Computing, Catering for meetings at the centre, Health programs – Diabetic support and falls prevention.</p>
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<p>LOCATIONS COVERED: Coorong district council area</p>
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<p>AREAS OF SPECIALITY TRAINING:</p>

<p>ANY ADDITIONAL INFORMATION:</p>

<p>The centre has wheelchair access & toilets for the disabled. The centre's rooms & kitchen are available for hire.</p>
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Information Sheet

TEEN CHALLENGE

ADDRESS: 18 South Terrace, Murray Bridge SA 5253
PO Box 2281, Murray Bridge SA 5253

PHONE: 8531 2851

FAX: 8532 1364

EMAIL: murraybridge@teenchallengesa.com

CONTACT PERSON: Jenny Kay

OPEN HOURS: Monday to Friday 10am – 3pm

SERVICES PROVIDED:

FREE Drop In Centre, Counselling Service, Emergency Financial Assistance via food vouchers & telstra bill assistance program, Lunches, Work for the Dole program, Public Speaking, Referrals

LOW COST - Resume Service, Educational Seminars, Turning Point Support Group, U-Turn Training & 2nd Time round Op Shop

LOCATIONS COVERED: The wider Murraylands & Mallee Regions

AREAS OF SPECIALITY TRAINING:

ANY ADDITIONAL INFORMATION:

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THE RURAL CITY OF MURRAY BRIDGE

ADDRESS: 2 Seventh Street, Murray Bridge SA 5253
PO Box 421, Murray Bridge SA 5253

PHONE: 8539 1116 or 8539 1117

FAX: 8532 2766

EMAIL: h.march@murraybridge.sa.gov.au
k.cornish@rcmb.sa.gov.au

CONTACT PERSON: Helen March or Kylie Cornish

OPEN HOURS: Monday to Friday 8.30am – 4.30pm

SERVICES PROVIDED:

Medical Transport locally, Adelaide Hills and Adelaide. Fortnightly essential shopping for frail aged clients. Respite, Domestic Assistance & Home maintenance and modifications. Carers Group and Men's Group.

LOCATIONS COVERED: Rural City of Murray Bridge district

AREAS OF SPECIALITY TRAINING:

ANY ADDITIONAL INFORMATION: The services provided by this program are for frail or at risk – aged persons & younger adults with a moderate to severe disability & their carers. An initial assessment is conducted in the person's home to assess for eligibility.

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Emergency Relief Services

ac.care

11-21 Kennett Road
Murray Bridge SA 5253
Phone - 8532 6303
Fax – 8532 1823

Contact: Shirley
Hours: Monday to Friday - 9 am to 10.30 am

REFERRAL PROCESS:

Application Form to be completed by referring worker. Limited appointments available for self referring clients. Contact ac.care for further details.

May be able to assist with:

(Does not have to be on Centrelink benefits to get assistance)

- * Food Vouchers
- * Fuel Vouchers
- * Prescriptions/Chemist needs
- * Household bills
- * Repairs to essential household items
- * Essential car repairs
- * Assistance with rent if eviction imminent

For people affected by Global Financial Crises – i.e. lost their jobs or had hours reduced – some assistance also available with a mortgage payment, credit card bill etc.

CRITERIA: Must have had a crisis or emergency. Assistance is given on the understanding that the service is provided on a once only basis. However, further assistance may be available up to 3 times per year, at 4 monthly intervals.

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Emergency Relief Services

ADELAIDE HILLS/MURRAYLANDS DOMESTIC VIOLENCE & HOMELESSNESS SERVICE

55 Adelaide Road

Murray Bridge SA 5253

PHONE: 8531 8888

FAX: 8531 8899

Contact: Admin

Hours: Monday to Friday 9am-5pm

Type of assistance:

- Able to provide food vouchers and/or some cash
- Assist with paying bills & to purchase goods
- Can provide assistance for accommodation
- Able to provide small loans at no interest to clients for essential goods

Criteria:

- Individual/family must be homeless or at risk of homelessness.

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Emergency Relief Services

CHIPS

39 Randell Street
Mannum SA 5238
8569 2129

Contact: Marion Wilson

Hours: Monday to Friday 10am-4pm

Type of assistance:

- Food
- Assistance with prescribed medications
- Clothing and some linen (when available)

Limited assistance, due to limited funding – We receive donations from other community organisations.

Criteria: Via Assessment

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Emergency Relief Services

FAMILIES SA

1-5 Seventh Street
Murray Bridge SA 5253
8535 6200

Contact: Coral Michalik

Hours: Monday to Friday 8.45am-5pm

Type of assistance:

- Financial counselling – a waiting period may apply
- Rates & utilities concessions
- Funeral assistance for people on Centrelink benefit dependant on before or after the event.
- Essentials card may be provided for emergency food assistance.
- Transport cards for bus concessions
- Assistance with some prescriptions

Criteria:

- Need to provide evidence of need for assistance, i.e. accounts/receipts, prescriptions, evidence of crisis which has/had occurred.

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Emergency Relief Services

OFFENDERS AID & REHABILITATION SERVICE

87 Adelaide Road

Murray Bridge SA 5253

PHONE: 8531 0870

FAX: 8531 1877

EMAIL: dstanford@freshservices.com.au or
adminmbridge@freshservices.com.au

Contact: David Stanford

Hours: Monday, Wednesday & Thursday 9am-5pm (preferably by appointment)

Type of assistance:

- Woolworths or Coles gift cards, account payment etc. (criteria required)
- Food Parcels
- Small amounts of furniture & household items
- Bedding
- Telstra Bill Assistance Program Vouchers
- Financial Counselling
- Gambling Counselling
- Illicit Drug & Alcohol Program – Drug & Alcohol Counselling
- Links to other services for further support
- Post Release Case Management

Criteria:

Emergency relief provided only for recently released prisoners (up to 3 months), immediate family members affected by the person being imprisoned (e.g. partners, children), and people who are at risk of being imprisoned.

All other services are accessible for people at risk or unable to access general services. Access will however depend on current client numbers and availability of appointments. Please ring to discuss first.

LOW INCOME SUPPORT DIRECTORY

Emergency Relief Services

SALVATION ARMY

Fourth Street
Murray Bridge SA 5253
8531 1133

Contact: Fiona Carn

Hours: For Emergency Relief (BY APPOINTMENT ONLY)
Tuesday 9.30 am - 12.30 pm
Wednesday 9.30 am - 12.30 pm
Friday 9.30 am - 12.30 pm

Type of assistance:

- Furniture – occasionally whitegoods available
- Clothing
- Telstra vouchers
- Food parcels
- Food Vouchers
- Fuel Vouchers

Criteria:

- Proof of name and residential address

LOW INCOME SUPPORT DIRECTORY

Emergency Relief Services

ST VINCENT de PAUL

Shop 11, Second Street
Murray Bridge SA 5253
8532 4180

Contact: Michael Carr

Hours: Tuesdays only – 10 am to 3 pm
Drop in or Appointments

Type of assistance:

- Food Parcels
- Clothing Vouchers
- Manchester and Furniture (limited)

LOW INCOME SUPPORT DIRECTORY

Emergency Relief Services

TEEN CHALLENGE

South Terrace
Murray Bridge SA 5253
8531 2851

Contact:

Hours: Monday – Friday 10am -12noon
Monday – Friday 1pm – 3pm – for emergency relief assessments
Free lunch 12noon to 1pm daily

Type of Assistance:

- Food Vouchers – Can only be assisted at 6 weekly intervals and for 5 times during financial year. Clients must –
 - Produce a current Income Statement from Centrelink
 - Live/reside from the Murraylands Region
 - Provide evidence on what income has been spent on bills and receipts
- Assistance with prescriptions for medications – Up to twice a year. No anti-depressants or pain killers
- Food parcels – Available every 3 weeks (if food available)
- Telstra vouchers – Available once per year (Landline accounts only)
 - No overdue accounts

Criteria:

- Need to provide income statement
- Need to provide evidence of what income has been spent on, i.e. bills or receipts
- If prescribed medication is required, prescriptions need to be cited by staff
- Can only be assisted at 6 weekly intervals, up to 5 times per financial year.