



ac.care

opportunities for life ... for rural people
est. 1986

Annual Report

FY 2017/2018

Anglican Community Care Inc

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A member of the Anglicare Australia network


All information contained herein was accepted in good faith and was correct at time of printing

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Environmental Commitment:

ac.care is committed to reducing our ecological footprint and this publication has been printed on 100% recycled FSC certified paper and in reduced print quantities. This report is available electronically www.accare.org.au

ABORIGINAL SERVICES
COMMUNITY AND LEARNING
FAMILY AND CHILDREN
FOSTER CARE
HOMELESSNESS
THERAPEUTIC CARE HOMES
YOUNG PEOPLE



It's been really nice to be understood &
validated for my feelings instead of brushed
aside.

The tools & explorations of anxiety have &
will benefit my whole family.

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Our new mission

We want all country people to have a safe home, enough money to live on and strong, positive relationships.



Our values

Compassion

Adaptability

Relationships

Excellence

Our strategies to meet our mission

Country service for all country people

We get in early and know our impact

We work together to find solutions

One strategy, one team

2017 – 2018 snapshot

ac.care's head office is in Mount Gambier. ac.care was created by country people for country people. We operate across the Adelaide Hills, Limestone Coast, Murray Mallee and Riverland.

181 families

opened their homes and hearts as foster carers with ac.care

33 volunteers

donated their time, energy and skills.
Their ages range from 20 to 86.

204 families

engaged in intensive support to keep their family together

155 foster carers

updated their skills through professional training

282 people

successfully used early intervention services and avoided becoming homeless

906 people

moved from homelessness into stable accommodation

5366 people

visited the Mount Gambier
Community Centre for a variety of
services

469 people

managed a financial crisis by
seeking financial counselling

331 foster children

found homes with local foster
carers

161 people

navigated through a crisis
with the help of emergency
accommodation

223 separating parents

now know how to best support their
children

70 separating parents

participated in mediation sessions

345 adult students

learned new skills ranging from
cooking, digital literacy, gardening,
budgeting to how to transition from
prison to living in the community

49 families

are now proud to consider
themselves their children's first
teacher

I FOUND ALL THE HELP (FOOD/PETROL) COOUNCELLING WAS SECOND TO NONE
THE TRUST AND REPOSE BUILT OVER THE PERIOD I HAVE BEEN
SEEING DEE HAS KEPT ME FROM SUICIDE ON SEVERAL OCCASSIONS

I WOULD AND HAVE RECOMMENDED A FRIEND OF MINE TO
SEEK HELP AND ADVICE FROM THIS SERVICE. I HAVE BEEN
SO LUCKY TO HAVE THIS HELP PROVIDED TO ME IN A TIME OF
EXTREME STRESS

THANK YOU



Board Convenor's report

Our board and staff have been busy under the leadership of new CEO Shane Maddocks preparing ac.care for the future. Shane's personable style has resulted in him being warmly welcomed by all. There is much being done organisationally and we are fortunate to have a skilled and caring leader at the helm.

The past year has seen the preparation of a revised and robust new Strategic Plan. We have a clear view of our purpose as a social services organisation, the business we want to be in, and the risks that we face as the work of caring and assisting those in need gets done. The emphasis is about building resilience and opportunities with country people. We want to reduce homelessness, poverty, isolation, and to support families and children to be strong and safe.

Although we are an organisation that does respond to Government funded policy and priorities, we have a desire to fulfil community identified need. We recall that our origin in the

South East region, over 30 years ago, was about turning a caused-based need into a community-based solution.

To fully achieve our purpose we are preparing strategic directions that include openness, repositioning, and heading where the needs of the communities we serve might lead.

As the social services sector experiences significant change in the ways that services are offered, provided and funded, we will see individualised and activity based funding models along with trends to client directed services. We have the capacity, the experience, and the caring staff who are planning to be ready, flexible, and responsive.

Michael Bleby
Convenor, Board
of Directors



CEO's report

In July 2018 I completed my first year with ac.care. It has been an exciting time, learning about the organisation, the needs in each of the communities in which we work and getting to know people inside and outside who support the work of ac.care, fund us or use our services.

The experiences and learnings that stand out include:

- The commitment our staff have to their communities
- A real sense of purpose and compassion our staff bring to their work
- Meeting foster carers for whom I have deep respect
- The broad range of skills from social work, community services, finance, administration, marketing, information technology, project management, customer support, leadership etc in the organisation
- A ready acceptance and welcome to me as a new CEO
- What an amazing event the Support Homeless People Luncheon is, demonstrating true community commitment
- The involvement of many people, from a variety of organisations and life experience, in developing our new strategic plan
- Our endorsed Reconciliation Action Plan

Shane Maddocks, CEO

My focus for my first year was to get to know people, to understand what is working well, how I can best support and strengthen our work and to finalise the new strategic plan and Reconciliation Action Plan. I have enjoyed my time travelling across our regions meeting a diverse range of people to hear their ideas or concerns. It is an incredible honour and responsibility to lead an organisation that is so well loved by these country communities.

There are challenges and risks for the coming years, as there are in any organisation in any year. I am confident we can meet these, the knowns and un-knowns, especially if we see risk as opportunity, challenges as change and we continue to care for and support each other.



ac.care's Reconciliation Action Plan

ac.care has had a long proud history of working on the lands of the Bindjali, Boandik, Meru, Ngarkat, Ngarrindjeri, Peramangk and Potaruwatj people.

Throughout our organisation's history we have learnt the value of having strong, trusting and respectful relationships with Aboriginal people. More importantly we recognise that Aboriginal people need to be vital designers and contributors to our work. That is why this year ac.care was really proud to finalise our very first Innovate Reconciliation Action Plan. This plan is the product of Aboriginal and non Aboriginal colleagues coming together to translate our organisation's intentions into formal commitments. It has been formally endorsed by Reconciliation Australia and aims to be realistic but meaningful. It includes specific actions and targets and will serve to keep us focussed and accountable in areas of Relationships, Respect and Opportunities.

We hope that everyone will join us and play a part in the journey towards Reconciliation. If you'd like to learn more and see what actions we'll be taking, please follow the links from Aboriginal Services on our website www.accare.org.au



Artist: Penny Bonney



Artist: Nellie Rankine



Artist: Bluey Roberts

Client Stories



Nykeilah's Story

Can you tell me a bit about your story and where you were at when you first engaged with ac.care?

I was still in school, my depression was really bad and so was my anxiety. I didn't have a lot of friends. I lived with my Nanna but wanted to move to Adelaide. I asked for support to move and they offered me a rental in Berri and support to finish school here.

What has being involved with ac.care meant for you? How has it helped you?

Jo (Housing) was so good. Jo got me a laptop and into my course Certificate 4 in Community Services, which got me my job.

Emma (Opening Doors) has been awesome, providing transport support to appointments and helping to coordinate appointments for my health and wellbeing. She has been really good to talk to as well and shared her life experience/wisdom.

I don't have my depression and anxiety as bad as I used to, I don't even think it exists anymore.

What are some of your achievements that you are proud of?

I finished school, and obtained a traineeship at Relationships Australia. I love working there.

I also really like my house.

How do you think life might be different if you didn't receive support from ac.care?

I would have had to get myself to appointments and maybe wouldn't have kept up with them. I may have moved to Adelaide which I probably would have enjoyed but I wouldn't have had this traineeship opportunity and my laptop to study.

Would you recommend ac.care services to other people and why?

I would, in fact I think I have recommended people to come to ac.care if they are in need of housing.

*Nykeilah pictured with her painting
'Ngaut Ngaut and Witj Witj'*





Flowers for Gail

The dad who sent these flowers has struggled with many things in his life but he is trying really desperately to do the best for his children. He has 2 boys with disability (fragile x syndrome) and a daughter. When he recently lost his licence Gail supported the family to have transport so that the boys could continue to attend appointments with their Speech Pathologist and Occupational Therapist. His feedback with the flowers to Gail was **"you deserve it because my boys are so much better with their speech. Other people can understand what they say now."**



Andrew's Journey

Andrew (32) found himself without a home after having left a drug and alcohol rehabilitation centre.

When he needed a shower, food and conversation Andrew started visiting the Mount Gambier Community Centre. It was close to Christmas and many hands were needed to wrap the hundreds of donated presents. Andrew thanked our staff for letting him help and to our staff's amazement he told them he had never before wrapped a present.

After many conversations, Andrew decided it was time to reconnect with his family back in Tasmania. As the 'black sheep' of the family he felt nothing he had done was ever good enough, but he was in a good place now and felt the time was right to reconnect. He organised a plan together with the homelessness team.

On the morning of his departure, Andrew was excited and apprehensive.

Waiting for the bus he was very nervous and began to have self-doubts, but he courageously did board the bus to start his journey.

Later Andrew sent the following sms:

hey think I was asleep again lol! Ok so starting to feel free as a bird. Thank you all so much for giving me the strength + will + opportunity to save myself before I another statistic or worse!! Miss u all already lol Cld so go a toasted sandwich bout now hey Cathy haha! Thanks for ur early starts to get me here guys! Love always.....XXO

Client Feedback

has opened my eyes to alot more
in understanding myself & my children
Thank you!!

I feel after doing this course I know
have a better understanding of my child's
needs & how to respond to them.

I initially did the course to assist my daughter's
emotional need. I have since realized that I
need to meet my own in order to be able to
organize my daughter's emotions

Matt's pathway to self reliance

"After I separated from my wife, I was effectively homeless, only being able to stay with her uncle for a short time. My ex-wife and I decided that our son would be better off in my care due to his higher care requirements. This was at a time when everyone within the family was extremely stressed.

After attempting to get private housing, I signed up to do the Tenancy Education Program (TED) which helped me understand why I was unsuccessful in finding permanent housing. When a suitable fully furnished unit became available, I was able to start caring for my son. After months of uncertainty, this gave me great relief. To know that I WILL have a bed for my son and myself was the best feeling.

Part of the process of getting housing was to undergo some financial counselling. This was the first real opportunity I had to verify that my finances were under control and all my debts were manageable.

My case worker and I had weekly "catch-up" sessions. She helps make sure the household is running as smoothly as possible (she always brings a bag of fruit, veggies and a loaf of bread) and helps me look into any future issues I may have. Jenn is absolutely awesome. Just having her come around means I can have someone supportive I can talk to.

One of the issues we talked about was my Uni studies that I had stopped doing. I have great difficulty sorting and writing my thoughts out. Jenn suggested I have a talk to Viv, who works in Adult Education at the Community Centre, to see if there was anything she could do to help me. After only a few sessions, Viv has had me writing things that I thought I could never do. Today I have been able to write this report! This makes me feel so ecstatic that I have been able to write these things, I tell everyone about it."

Written by Matt



Matt pictured with ac.care's Viv Wilson, Adult Community Education worker

David and Justine's separation rollercoaster

David and Justine had recently separated and were looking for how to best support their three children through this difficult time.

David came to the Family Relationship Centre in October 2017, being concerned about the care and parenting arrangements for the children. After exploring his support options, he opted for mediation and personal counselling.

Within a few weeks, David and Justine started the mediation process. To better prepare, they attended separate Children in Focus sessions. Following this experience, David sought ongoing support with how to 'parent after separation'. He could not speak highly enough of the child focused teaching in the program and how helpful he found the support.

Soon after, David had his first appointment for personal counselling. Initially he was a very angry man, but persevered with regular counselling sessions. Over time his focus changed from aggression and anger at Justine towards spending quality time with his children.

In January 2018, David and Justine participated in a joint family dispute resolution session where they agreed on and developed a parenting plan for the ongoing care and well-being of their children. Justine began attending individual counselling sessions at David's suggestion.

They continued to attend individual sessions, as well as couple's counselling sessions. David and Justine started to spend time together when he collected or dropped off the children to her home.

By the end of May they had decided to get back together.

Both David and Justine are keen to learn more about parenting and would like to do the Bringing Up Great Kids program. Later this year the family will be relocating to another town in the Limestone Coast, where they will continue to use ac.care's services through outreach.

[names changed]

TED in Prison

For many of us having a roof over our heads or food to eat is just a given. Many others struggle to find a long term and safe home.

We have been offering the Tenancy Education Program (TED) as a way of empowering clients to be in a better position financially and emotionally. But how could we take this one step further and offer the program to those who are living in prison? How could we provide learning pathways to reduce their chance of re-offending?

We started thinking about how we could deliver 'Living in the Real World'. Recognising that each person has different needs, we designed the program to provide resources and skills in:

- Where to go, What to do, How do I get a roof over my head?
- How can I afford it?
- How to maintain a rental property?
- How do I manage my money?
- Living on the Outside – the challenges, linking in with support networks, coping skills and being resilient.

To date over 60 offenders have engaged in the program at the Mount Gambier Prison with funding from the Department of Industry and Skills and at Mobilong Prison through support from the Department of Correctional Services.

But it doesn't stop there: once released from prison, people can link in with other services offered by ac care and by providers such as OARS (Offenders Aid and Rehabilitation Service), further reducing the risk of recidivism.

Me Being Me

The 'Me Being Me' program is a partnership between ac.care and the North Gambier Primary School.

It equips groups of up to six children from 8-10 years with extra learning strategies and a variety of tools for better wellbeing and more positive interactions. Here is what they had to say:

I've learned that you can
be yourself & be confident.

I love being "the grape" because
it is fun

This is what the school counsellor added:

"The access in our community to children's counselling and art therapy based programs is limited, we feel fortunate to have such a strong and productive partnership in place".

In light of the success of this program, we will also be offering it from our Family Relationship Centre, making it accessible to many other children.



ac.care's Lynne Kain with Me Being Me and Blast Off participants

Make Thyme for Gardening

The Mount Gambier Community Centre ran a six week program called Make Thyme for Gardening. The program was funded by a Positive Ageing Grant from Health SA and was designed to engage seniors in the community.

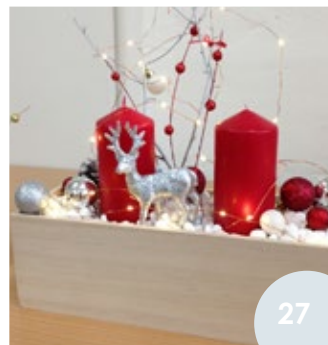
A group of enthusiastic and creative people gathered each week to participate in a variety of different gardening activities. The first session was held at Bunnings where the resident garden expert, Liz Watts, conducted a session about 'What to Plant and When'. Participants then constructed their own herb garden.

ac.care volunteer Annette Cassidy ran the next session which was 'Design Your Dream Garden.'

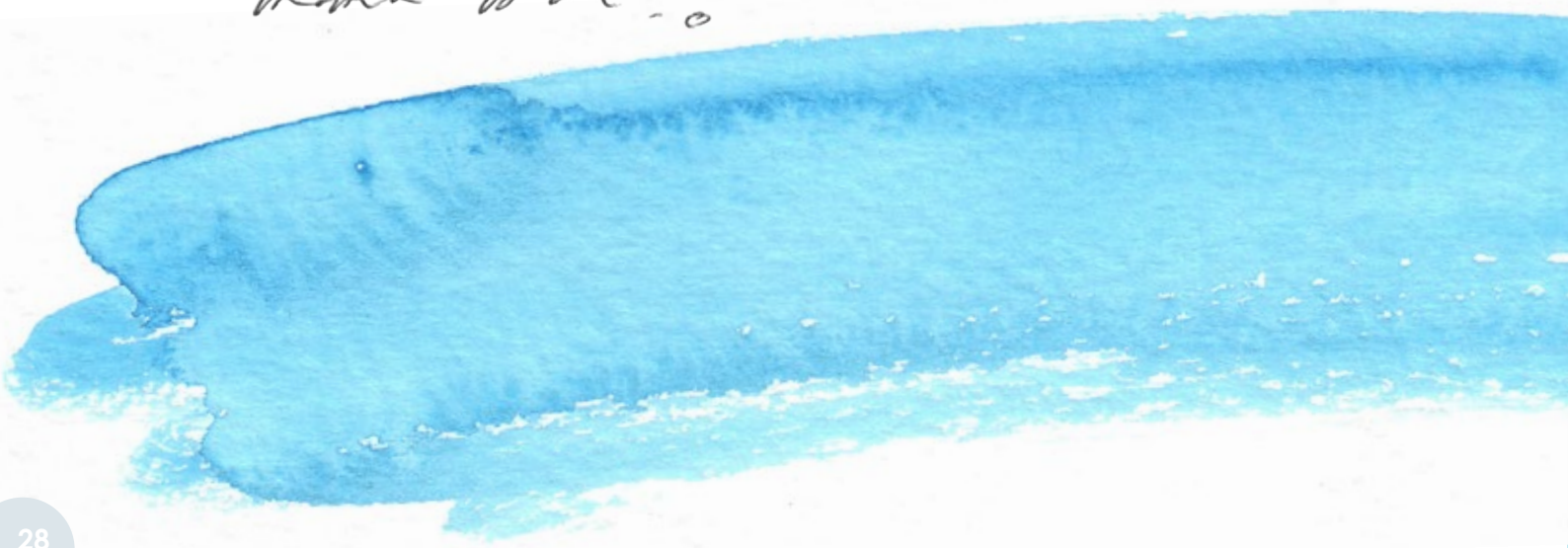
In the third week, the group took a trip to see the stunning Aberfoyle Gardens at Kongorong. A professional florist visited the next week and taught the basics of flower arranging. It was so much fun and the creations were fantastic!

Get Creative with succulents was the fifth session and everyone had a great time creating a living succulent wreath.

For the final session, participants made a Christmas Table decoration, and the creative talents were again on show.



has opened my eyes to doct more
in understanding myself & my children
Thank you!!



James' Trials and Triumphs

James is 31 years old. For the past 10 years, he has been sleeping rough. Lately, he has called a caravan in Berri his home. His three dogs Kudda, Jaz and Lillith are keeping him company.

Since the beginning of 2018 James has been working with ac.care to find private rental. However, due to James receiving New Start and having pets to care for, the number of suitable and affordable properties have been minimal.

His significant health issues meant he could be considered a priority for public housing, but James needed to provide medical evidence. The lack of transport, other costs involved and long waiting times for an appointment with a GP made this very difficult.

Luckily ac.care partnered with RiverDocs and Country Health SA to provide anyone living on the riverbank in June with a free health check.

Thanks to this initiative, James underwent a full medical examination, including a chest x-ray and blood tests, at no charge. He even received free prescription medication and a referral to a lung specialist. He finally had his medical issues confirmed and as a result, Housing SA have offered James a home. The rent is affordable and he can still have his dogs with him.

"To be able to store food properly, have a shower at my disposal at any time, and not have to walk into town to go to the toilet, makes a big difference, especially with my lungs. Also I now have somewhere secure for my dogs"

Pictured: James with Kudda and Jaz



\$125,000 raised at lunch



On 13 April 2018 a sell-out crowd of 500 business and community members raised \$125,000 at the Support Homeless People Luncheon. The luncheon was again held at The Barn Palais, with key note speaker Mr Tim Guest, managing director of Infinite Wealth and participant in the SBS television programme Filthy Rich and Homeless.

A video was shown of three people who had experienced homelessness and had been helped by ac.care. They were interviewed by three business owners who support the work of ac.care. The video can be seen on our website <http://www.acccare.org.au/donate/support-homeless-people-luncheon/>

Thank you to our main sponsors – The Barn, Barry Maney Group, Coopers Brewery and DiGiorgio Family Wines – for continuously supporting this event. Thank you to Di Monty Training and Kinship Productions for their support for the 2018 event and to all other businesses, organisations and individuals who attended and/or donated raffle and auction items. A list of all supporters is available on our website on the Support Homeless People page.



Key note speaker, Tim Guest, talks to the sell out crowd

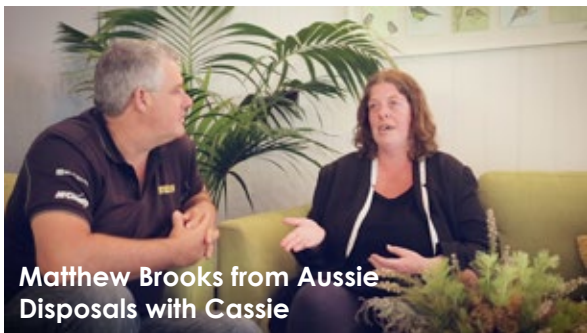


The committee of Barry Stafford, Di Ind, Anne Hinkly-Tyler and Robin Reid was joined by Astyn Reid from Kinship Productions





Judith Herde from Bottega MBS with Jacquelyn



Matthew Brooks from Aussie Disposals with Cassie



Kirby Shearing from Soul Projects with David



CEO, Shane Maddocks addresses the audience

Donations

hit96.1 Limestone Coast and Triple M listeners donated beautiful new blankets as part of their winter blanket drive for ac.care.





LEFT: The Athlete's Foot and F45 Training Mount Gambier have been donating pre-loved shoes to go to people in need in our communities

BELOW: Johnston Withers Lawyers, Murray Bridge donated an Easter basket of goodies to go to children who may have otherwise missed out at Easter.



Chef Kirby Shearing from Soul Projects and Liam Brokenshaw from the Splendid Egg, provided a free breakfast at the Community Centre as part of Homelessness Week.



Bank shares wealth

Mount Gambier charity awarded \$30,000

WELFARE organisation ac.care has received \$30,000 as part of the Commonwealth Bank's Centenary Grant program in recognition of its ongoing support to the South East community.

A total of 1000 grants valued at \$10,000 have been distributed by Commonwealth Bank this year to mark its 100 year legacy of giving.

The Mount Gambier, Millicent and agribusiness branches were all allotted \$10,000 to donate to whichever charity they decided and all three independently chose ac.care.

ac.care strategy and innovation general manager Ute Hermann-Bullock said the grants came as a complete shock to the charity.

"When I first got wind of it I was blown away that we had been chosen by not just one of the branches, but all three," she said.

"We are amazed by the generosity of Commonwealth Bank and have already made plans for where the funds will be distributed.

"We aim to use the money to support young people moving out of our 24-hour care service and into out of home care.

"Some of the funds will also go towards our financial counselling program, which not only helps those who have outstanding debts, but also aims to create awareness to prevent



GRATEFUL: Commonwealth Bank Mount Gambier branch manager Louise Cronin and Commonwealth Bank regional agribusiness relationship executive Ryan Donovan donate \$30,000 to ac.care strategy and innovation general manager Ute Hermann-Bullock on behalf of ac.care Mount Gambier and Millicent.

debt from occurring."

More than 13,000 current and retired bank employees donate a portion of their income to CommBank Foundation, with Commonwealth Bank contributing up to \$2m each year as well.

The inspiring and far reaching impact of the work undertaken by ac.care was a crucial factor in it receiving the grant.

"It is important to us that we support local organisations like ac.care," Commonwealth Bank Mount Gambier branch

manager Louise Cronin said.

"It is incredible to see how they support the wider community and in particular local youth.

"When we first found out about the CommBank Foundation's Centenary Grants program, it was so exciting to have the opportunity to nominate a local organisation that is meaningful for us.

"It was a unanimous decision for all of us to choose ac.care to receive the \$30,000 grant."

Homelessness Week 2017

In recognition of Homelessness Week we asked local primary school children 'What does home mean to you?' The children then created some amazing artwork which was displayed at the Mount Gambier Community Centre.



National Children's Week Play Award

Teresa O'Brien, Senior Program Manager Communities for Children Murraylands program, was invited to attend the 2017 Children's Week Awards Reception held at Government House Adelaide

The Six Communities for Children sites - ac.care, Anglicare SA (Playford and Onkaparinga), The Salvation Army, Uniting SA and Uniting Country SA - were awarded the Play Award.

The Play Award recognises a significant contribution to the development of children's play and may involve programs, events, equipment, promotion or management of children's play.

"This award was made possible because of the children in our communities participating in our Children's Voice 'Important to me' art work and calendars. As a state collaboration we are now in our fourth year of producing such beautiful calendars that we are very proud of"said Teresa.



Pictured:

Front row – Left to right – Janine (CFC Onkaparinga, Anglicare), Carolyn (CFC Port Adelaide, Uniting SA), Heather (CFC Port Augusta, Uniting SA Country), Belinda (CFC Onkaparinga, Anglicare SA)

Back Row – Sam (CFC Playford, Anglicare SA), Teresa (CFC Murraylands, ac.care)

Staff Stories

Kirsty Barnett - 20 years of service

Congratulations to Kirsty Barnett who celebrates 20 years working for ac.care.

Kirsty is General Manager Community Services and works from our Berri office in the Riverland.

Kirsty is pictured receiving her 20 year certificate from Mike Bleby, Board Convenor.

Kirsty started working with ac.care in 1997 at 21 years of age, employed to drive the expansion of ac.care from the Murraylands into the Riverland in her role as Co-ordinator and Social Worker, Riverland Alternative Care.

Kirsty is now ac.care's longest serving staff member.



Rose Pilven

15 years of Service

Rose Pilven has been with ac.care at the Millicent Community Centre for 15 years as a volunteer and casual relief administration.



Sue Watt

10 years of Service

Sue Watt has been working with ac.care for 10 years. Sue is the Program Manager for Adult Learning & Community Services and is based at the Mount Gambier Community Centre



Ute Herrmann-Bullock

Graduate, Australian Institute of Company Directors

Ute Herrmann-Bullock, General Manager Strategy and Innovation, graduated from the Australian Institute of Company Directors' Course.

This course gives a comprehensive grounding in the roles and duties of board directors. The course includes modules on effective decision-making, the legal aspects of directorship, financial literacy and strategy, as well as putting the lessons into practice.

ac.care takes governance of the organisation seriously and this is an important upskilling requirement of our executive leadership team.



Ute pictured with CEO Shane Maddocks

Treasurer's Report and Financial Statements



Firstly, I would like to start by thanking Robyn Ashby, her team and my fellow members of the Audit Committee for their support and efforts throughout the year. I would also like to thank Simmonette Thompson, Finance Manager, for her long-standing dedication and commitment to the organisation and wish her all the best in her new career outside of ac.care.

I am pleased to be able to report to the members and stakeholders of ac.care that the organisation is in a stable financial position and is well placed to remain so well into the future. Our current ratio remains strong at 2.23, well above our target of 1.5 and we have maintained a healthy cash position.

When reviewing the Statement of Comprehensive Income for the financial year ended 30 June 2018 the transfer of the Housing Association significantly impacted on the result. Due to the manner in which housing assets were required to be held in the accounts the eventual transfer of these assets resulted in a loss on sale of over \$12 million. Removing the impact of this unique event a surplus for the year of \$486,717 was achieved, a great

turnaround from the \$76,384 deficit reported at last year's AGM.

As an organisation we are unable to sustain continued deficit results and the timing of this surplus could not have been better. With a new strategic plan in place the need to invest in new technology, infrastructure, facilities and staff to enable us to better serve our community is clear. All stakeholders expect and deserve services of the highest standard and this can only be supported through prudent management of our financial resources.

Finally, I would like to make special mention to 500 business and community members who helped us raise \$125,000 at our 2018 Support Homelessness Luncheon. Since it began, 848 local people including children have been assisted with the funds raised at this bi-annual event.

Craig Nisbet

Treasurer

ANGLICAN COMMUNITY CARE INCORPORATED
STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME
For the year ended 30 June 2018

	Note	2018 \$
Income		
Revenues from fees and charges	3	261,029
Grants and contributions	4	16,872,185
Rent revenue	5	468,850
Interest revenue	6	103,426
Net gain from the disposal of non-current assets	7	-
Other income	8	405,782
Total income		18,111,272
Expenses		
Staff benefit expenses	9	12,969,798
Supplies and services	10	4,562,563
Depreciation and amortisation	11	85,892
Capital contribution to Renewal SA	12	-
Net loss from the disposal of non-current assets	7	5,687
Donated Community Housing Assets to Anglicare SA	27	12,030,779
Other expenses	13	615
Total expenses		29,655,334
Net result		(11,544,062)
Other comprehensive income		
Changes in asset revaluation surplus		-
Prior period adjustment		-
Total comprehensive result		(11,544,062)

ANGLICAN COMMUNITY CARE INCORPORATED
STATEMENT OF FINANCIAL POSITION
As at 30 June 2018

	Note	2018 \$
Current assets		
Cash and cash equivalents	14	4,389,363
Receivables	15	177,088
Other current assets	16	302,874
Total current assets		4,869,325
Non-current assets		
Property, plant and equipment	17	393,014
Intangible assets	18	55,011
Other noncurrent assets	19	3,940
Total non-current assets		451,965
Total assets		5,321,290
Current liabilities		
Payables	20	618,348
Staff benefits	21	1,287,554
Other current liabilities	22	275,632
Total current liabilities		2,181,534
Non-current liabilities		
Staff benefits	21	279,100
Total non-current liabilities		279,100
Total liabilities		2,460,634
Net assets		2,860,656
Equity		
Property Contribution Reserve		-
Asset Revaluation Reserve		-
Maintenance Reserve		-
Other reserves		592,863
Retained earnings		2,267,793
Total equity		2,860,656
 Commitments	23	
 Contingencies	24	

ANGLICAN COMMUNITY CARE INCORPORATED
STATEMENT OF CHANGES IN EQUITY
For the year ended 30 June 2018

	Note	Other reserves \$	Retained earnings \$	Total \$
Balance at 30 June 2016 (Anglican Community Care Incorporated Parent Only)		12,264,567	2,079,035	14,343,602
Net result for 2016-17		-	57,616	57,616
Gain / (loss) on revaluation of fixed assets during 2012-13		-	-	-
Transfer Final Equity Balance from Anglican Community Care Housing Association	27	-	3,500	3,500
Transfer to / (from) reserves		112,482	(112,482)	-
Total comprehensive result for 2016-17		112,482	(51,366)	61,116
Balance at 30 June 2017 (Anglican Community Care Incorporated Parent Only)		12,377,049	2,027,669	14,404,718
Net result for 2017-18		-	(11,544,062)	(11,544,062)
Sale of Community Housing Assets to Anglicare SA	27	(11,901,778)	11,901,778	-
Transfer to / (from) reserves		117,592	(117,592)	-
Total comprehensive result for 2017-18		(11,784,186)	240,124	(11,544,062)
Balance at 30 June 2018		592,863	2,267,793	2,860,656

The full version of these statements are available from our website accare.org.au.

ANGLICAN COMMUNITY CARE INCORPORATED
STATEMENT OF CASH FLOWS
For the year ended 30 June 2018

	Note	2018
		\$
Cash flows from operating activities		
Cash Inflows		
Receipts from fees, charges and grants		19,678,425
GST recovered from the ATO		410,559
Interest received		95,899
Cash generated from operations		20,184,883
Cash outflows		
Payments to suppliers and employees		(18,399,092)
GST remitted to ATO		(1,692,945)
Cash used in operations		(20,092,037)
Net cash provided by / (used in) operating activities		92,846
Cash flows from investing activities		
Cash inflows		
Proceeds from sale of property, plant and equipment		29,091
Cash generated from investing activities		29,091
Cash outflows		
Purchase of property, plant and equipment		(196,483)
Donated Community Housing Assets to Anglicare SA		(1,620,982)
Cash used in investing activities		(1,817,465)
Net cash provided by / (used in) investing activities		(1,788,374)
Net increase/(decrease) in cash and cash equivalents		(1,695,528)
Cash and cash equivalents at the beginning of the period		6,084,891
Cash and cash equivalents at the end of the period	14	4,389,363

The full version of these statements are available from our website accare.org.au.

Carbon Accounting

Inventory Summary - ac.care (Period 2017-2018 Financial Year)						
Emissions Source	Consumption Units	Consumption	BASE YEAR 2010-2011 CO ₂ -e (tonnes)	2017-2018 CO ₂ -e (tonnes)	Proportion of total inventory (%)	Reduction from Base year (%)
Direct Emissions (Scope 1)						
Petrol - vans and company cars	kL	84.90	215.69	196.35	37.13%	
Diesel - company cars	kL	6.58	0.51	17.91	3.39%	
Distributed Natural Gas	GJ	249.73	8.31	12.87	2.43%	
Autogas - vans and company cars	GJ	29.06	5.98	1.77	0.33%	
LPG - Bulk heating	GJ	60.36	0.04	3.66	0.69%	
Total Scope 1			230.53	232.55	43.98%	0.88%
Indirect Emissions (Scope 2)						
Electricity usage	kWh	341,688.00	216.84	174.26	32.95%	
Total Scope 2			216.84	174.26	32.95%	-19.64%
Optional Emissions (Scope 3)						
Electricity (distribution losses etc.)	kWh	341,688.00	41.45	34.17	6.46%	
Flights (staff travel)	km	138,255.00	35.34	36.50	6.90%	
Waste (municipal collection)	m ³	142.30	18.65	27.89	5.27%	
Petrol (extraction, production etc)	kL	84.90	17.08	10.45	1.98%	
Diesel - (extraction, production etc)	kL	6.58	0.04	0.91	0.17%	
Water - reticulated supply	kL	3,918.00	2.58	9.17	1.73%	
Natural gas (extraction, production etc)	GJ	249.73	1.65	2.57	0.49%	
Autogas (extraction, production etc)	GJ	29.06	0.53	0.10	0.02%	
LPG -Bulk heating (extraction, production etc)	GJ	60.36	0.00	0.22	0.04%	
Total Scope 3			117.33	121.99	23.07%	3.97%
Total Scope 1 + 2			447.37	406.81	76.93%	
Total Scope 1+2+3			564.69	528.80	100.00%	
Reduction Measures & Offsets						
Carbon Credits			0.00	0.00		
FINAL TOTAL			564.69	528.80		-6.36%
FTE			136.00	188.65		
tCO₂-e /FTE			4.15	2.80		

The Greenhouse Gas Protocol:

Note that in preparing this inventory reference has been made to the accounting standards and principles identified in the Greenhouse Gas Protocol, produced by the World Business Council for Sustainable Development and the World Resources Institute. Also used were the National Greenhouse Account (NGA) Factors July 2018. These resources are available from www.climatechange.gov.au

Direct emissions (scope 1) are a result of the organisation's activities within its organisational boundaries. Indirect emissions are generated in the wider economy as a consequence of the organisation's activities, and are physically produced by the activities of another organisation. Electricity consumption is designated scope 2 and all other indirect emissions as scope 3.

Thank you!

Creating opportunities for rural people involves many organisations and individuals. We sincerely thank you for your time, donations and care. To respect the privacy of individual donors, including staff and family trusts, we have not identified them.

We thank our foster families for their care and commitment. We thank our volunteers for their time and energy. We thank our staff for their dedication.

Businesses

24/7 Car and Dog Wash
Agspec
Allianz
ANZ
Arena Sports Store
Attiwills Home & Industry
Aussie Disposals
Australian Sun Energy Pty Ltd
Autopro
Baker's Delight
Bank SA
Barry Maney Group
Baxter Hire
Beach Energy
Beachport Liquid Minerals
Bendigo Bank
Bottega MBS
Bryant's Bakery
Bunnings Warehouse, Mount Gambier
Bunnings Warehouse, Murray Bridge
Café Belgiorno

Carlin & Gazzard
Castrol Australia
Chamber of Commerce Mt Gambier
CMV Group Foundation
Coca Cola
Coles
Collins Court Butcher
Commonwealth Bank
Commonwealth Bank staff Mount
Gambier and Millicent
Coomandook CWA
Coopers Brewery
Cummins
D J Interiors
De Garis Lawyers
deBruin Group
DiGiorgio Family Wines
Di Monty Training Solutions
Diamond Cue
Eddies Furniture
Elgas Ltd

Flints of Coonawarra
Ford Motor Company Australia
Forty Winks
Frank Kaiser Property Management
Galpins
Gordon Refrigeration
Green Triangle Electronics
Group Training Employment
GT Industrial Sales
Hansen Print
Harvey Norman
Hello Friday
Hightec Leading Appliances
Hino Australia
Hyundai Motor Company Australia
IGA
Jacobs Removals
Jaypak Distributors
Jill Scott
K & S Fuels
K&S Freighters

Key 2 Sale
Kimberly Clark Australia
Kinship Productions
Lawrence & Hanson
Linkview Bar & Bistro
Malabu Prime
Malseed
Margaret Street Meats
Mark De Nys
Marshall Conveyancing
Masons Real Estate
McDonalds Furniture and Bedding
Mount Gambier Frozen Foods
Mount Gambier Safety Supplies
Neale & Nulty Transport
NF McDonnell & Sons
Noel Barr Toyota
NRI - Mount Gambier Rural Supplies
Ockert Le Roux Photography
OGR Roberts & Company
OGR Trucks
OneFortyOne Plantations Pty Ltd
Pacaar
Parklane Jewellery
People's Choice Credit Union
PFD Food Services
Port MacDonnell Fishing Charters
Prestige Truck Detailing
Raymond Scott Transport
Redgum Country
Redman Wines
S E Battery Service
SAL Real Estate
SE Pine Sales
Shelton Butchers
She's Apples
Shirley Maney

Simon Cox & Associates
Sinclair Wilson
Sorrentos
Soul Projects
South Aussie Hotel
South East Laundry
South West Freight
Sportscene
Spot on Fishing Tackle
Squashbrook
Statewide Super
Steeline Roofing
Steve Mullan Sound & Lighting
Street Fleet
Sums and Solutions Pty Ltd
Tabeel Trading
Teys Australia
That's Yarnis
The Athlete's Foot
The Barn
The Chiropractic Domain
The Mathews Group
The Splendid Egg
Thomas Foods International, Murray Bridge
Thomson Bilt
Timberlink Australia
Top Spot
Toyota Financial Services
Trident Tyre Centre
UFS Chemist
Van Schaik's Bio Gro
Villa Mont
Viridian
Volkswagen Group Australia
Willow Financial Services
Women in Business Regional Development
Zobel

The Support Homeless People Luncheon Major Sponsors

Barry Maney Group
The Barn
Coopers Brewery
Di Giorgio Family Wines
Di Monty Training Solutions
Kinship Productions

The Support Homeless People Luncheon Committee

Anne Hinkly-Tyler
Astyn Reid
Barry Stafford
Di Ind
Robin Reid

Education

Concordia Kindergarten
Glenburnie Primary School
Goodstart Early Learning
Grant High School FLO Program
Lucindale Area School
Murray Bridge Education Office
Murray Bridge High School
Mypolonga Primary School Community

A decorative watercolor map of Australia is positioned at the top of the page, with various shades of green, blue, and orange representing different regions. The map has a soft, painterly texture.

Churches & Auxiliaries

Anglican Christ Church Mothers Union
Anglican Parish of Kingston-Robe
Anglican Parish of Naracoorte
Anglican Parish of Onkaparinga Valley
Anglican Pastoral District of Riverland
Anglican Pastoral District of Southern Vales
Bell Tower Op Shop and Lounge
Berri Churches Welfare Group Inc
Care & Concern Committee & Craft Ladies, Mt Gambier
Presbyterian Church
Church of Christ - Coffee Shop
Holy Trinity Anglican Church
Southern Pastorate Uniting Church
St Andrews Anglican Church
St Jude's Women's Guild
St Monica's Fellowship, St Augustine's Church
Uniting Church
Uniting Church in Australia Lower Murray Uniting Congregations

Charities/Community Organisations/NGOS/ Philanthropic/Service clubs

Berri Pacemakers Bingo Club Inc
Bridge Patches and Quilters
Carols in the Garden
Lions Club of Mount Gambier City
Lions Club of Kalangadoo District 201C2
Lions Club of Mount Gambier
Lions Club of Murray Bridge
Mount Gambier Truck Show
Rotary Club of Mount Gambier Lakes Inc
Rotary Opportunity Shop
St John's Youth Services
Twisted Threads
Woodlands Craft Group
World Vision Cheltenham Community Centre



Government & Agencies

Carers SA
City of Mount Gambier
Country Health Connect
Department for Communities & Social
Inclusion
Housing SA
Department of Human Resources
Centrelink
District Council of Grant
Mount Gambier Public Library
Regional Development Limestone Coast
Board
SAPOL
Tony Pasin MP

Troy Bell MP
Wattle Range Council

Media

The Border Watch
The Courier
Lifestyle1
The Murray Pioneer
The Murray Valley Standard
Radio 5MU & PowerFM, Murray Bridge
Radio 5RM & Magic FM, Riverland
Radio Triple M 963AM, Limestone
Coast
Radio ABC Riverland and Mallee
Radio ABC South East

Win TV

Volunteer Board and Committee Members

Michael Bleby
Madalena Velotti
Craig Nisbet
Dr Ken Pidgeon
Ruth Daws
Dominic Testoni
Richard Fisher
Robert (Bob) Dewell

Community Networks

ac.care participates in many community networks to make sure our clients and rural communities have a strong voice.

National

Anglicare Australia
Australian Research Alliance for Children and Youth
Australian Housing Institute
Australian Institute of Family Studies
Families Australia
Family Relationship Services Australia
Australian Institute of Company Directors
Institute of Community Directors
Our Community

State

Child and Family Welfare Association of South Australia
Community Centres SA
Communities for Children State Meeting
Department for Education & Child Development
Department for Industry & Skills
DV/White Ribbon group Murraylands
Family Based Care Provider Forum
Generic Homelessness Services Network

Homelessness SA
Homelessness Strategic Advisory Group
Homelessness Supportive Housing Reference Group
Human Services Peaks Forum
Low Income Support Network
No Interest Loan Scheme Network
SA Council of Social Services Essential Services Advisory Group
SA Aboriginal Childcare Conferences
SA Council of Social Services
SA Emergency Relief Network
SA Family Law Pathways Network
SA Financial Counsellors Association
SA Rural and Remote BBF Teleconference Network
Shelter SA
The Council for the Care of Children
Therapeutic Residential Care Network Group (TRCN)
Together SA

Adelaide Hills

Adelaide Hills Community Services Forum/
Hills Community Action Group
Adelaide Hills Youth Services Network
Family Safety Network - Mt Barker
Strathalbyn Community Centre

Limestone Coast

Childhood Services Network
Community Assistance Network
Family Safety Network
Family Violence Action Group
Housing Advisory
Limestone Coast Community Services
Roundtable
Limestone Coast Local Service Area Drug
Action Team
Limestone Coast Migrant Settlement
Committee
Limestone Coast Suicide Prevention
Network
Limestone Coast Training
Mount Gambier City Council Community
Engagement and Social Inclusion Sub-
Committee
Mount Gambier Police Station Local
Liaison Group
Mount Gambier Prison
Regional Development Australia
Limestone Coast

Skills for All in Regions

Support Homeless People Luncheon
Committee
Tatiara Services Roundtable
Wattle Range Council Social Issues sub-
committee
White Ribbon Day Ambassadors
Women in Business and Regional
Development
Youth Homelessness Reference Group

Murray Mallee

Aboriginal Youth and Family Network
Community and Capacity Building
Committee
Family Safety Network - Murray Bridge
Mid Murray Family Connections Network
Mobilong Prison
Murray Bridge SAFE Network
Murraylands Anti-Poverty Forum
Murraylands Youth Sector Network
Murraylands Multi-cultural Migrant
Settlement Committee
Murraylands Skills and Employment
Regional Network
Murray Mallee General Practice Network
Murray Mallee Children and Families
Network
NAIDOC Committee
Regional Development Australia Murray
Mallee

Riverland

Aboriginal and Islander Health Advisory
Group
Riverland Aboriginal Men's Group
Family Safety Network - Riverland
Headspace Berri Consortium
Mental Health Advisory Committee
Network Gathering
Riverland Aboriginal Youth Services
Network
Riverland Emergency Relief Network
Riverland High Risk Infants Group
Riverland NAHA Operations Meeting
The Riverland Community Services
Alliance

ac.care's services



Aboriginal Services

Aboriginal Foster Carer Recruitment and Support
Aboriginal Youth and Family Network
HIPPY
Minya Porlar and Gerard crèches
Opening Doors
Youth Development Program

Communities and Learning

ACE Adult Community Education
Millicent Community Centre
Mount Gambier Community Centre
Personal Success Coaching
Waikerie Community Centre

Foster Care

Emergency Foster Care
Foster Carer Recruitment, Assessment and Training
Foster Carer Support
Long Term Care
Respite Care
Short Term Care
Therapeutic Care Homes

Homelessness

LEAP Limestone Coast Education Accommodation program
Limestone Coast Homeless Service
MEAP Murraylands Education Accommodation program
Murraylands Homelessness Service
Reconnect
REAP Riverland Education Accommodation program
Riverland Homelessness Service
TED Tenancy Education program

Families and Children

Blast off
Bringing Up Great Kids
Children's Contact Service
Communities for Children
Tuning in to Kids
Drumbeat
123 Magic and Emotion Coaching
Seasons for Growth

Family and Relationship Counselling
Services
Family Relationship Centre
Family Preservation and Reunification
Family Support
Parenting After Separation
Parenting Teenagers
Specialised Family Violence Service
Youth Resilience Scholarship

Financial Inclusion

Emergency Relief
Financial Counselling
Low Income Support Program



How you can help create opportunities for life ... for rural people



There are many ways in which you can help and make a difference.

Donate cash via credit card, EFT, cheque or online. Please visit www.accare.org.au for all the options

Donate goods such as new blankets, swags, new babies' and children's clothes, new games

Donate your time as a community supporter/volunteer

Make a gift in your will

Hold a fundraising event

Keep informed

Like and share our stories on social media

Sign up to receive our newsletters

www.accare.org.au

The Twisted Threads group donated knitted scarves,
hats and rugs to the Mount Gambier Community
Centre for people who needed them.

A thick, beige knitted scarf with colorful geometric patterns in red, green, and blue is folded and placed inside a clear plastic bag. The bag is hanging from a dark metal railing. A white card with a black border is attached to the front of the bag.

I am not lost
I was handmade for you
If you are cold and need me
Please take me

Limestone Coast

Mount Gambier - Head Office

Ph: (08) 8724 9211
70 - 72 White Avenue
PO Box 1842
Mount Gambier
SA 5290

Community Centre - Mt Gambier

Ph: (08) 8723 0540
Fax (08) 8723 5870
22 - 24 Ferrers Street
Mount Gambier
SA 5290

Family Relationship Centre - Mt Gambier

Ph: 1800 880 913 or (08) 8721 3500
Fax: (08) 8723 5124
1 Helen Street (cnr Helen Street
and Bay Road)
Mount Gambier
SA 5290

Millicent Community Centre

Ph: (08) 8733 4720
Fax: (08) 8733 4545
57-59 George Street
PO Box 378
Millicent SA, 5280

Naracoorte

To make an appointment
please call ac.care's Family
Relationship Centre
1800 880 913 or (08) 8721 3500
or email care@accare.org.au

Murray Mallee | Adelaide Hills

Murray Bridge

Ph: (08) 8532 6303
15-19 Kennett Road
PO Box 2090
Murray Bridge SA 5253

Riverland

Berri

Ph: (08) 8582 2344
Fax: (08) 8582 2355
5 Kealley Street
PO Box 1345
Berri SA 5343

www.accare.org.au
care@accare.org.au

